

2023-2024 Supreme Class Membership Financial Policy

In accordance with the Consumer Protection Act of Ontario, you have the right to cancel a membership within 10 days of completing your contract. To cancel a contract within the cooling off period, you must provide written notice via email to coaches@supremeallstars.com.

After your initial 10 day cooling off period, all fees paid are non-refundable.

HST is applicable to all listed fees.

Payment methods accepted for Memberships include Visa, Mastercard or Direct Deposit from a Chequing Account. Details of your preferred payment method must be provided at the time of registration.

By completing your Supreme Cheerleading Member Agreement, you are agreeing to the following terms.

- 1. Monthly tuition fees will be processed on the 1st day of every month. If you purchase a membership in the middle of a month, your first payment will be pro-rated and processed within 48 hours of submitting your Member Agreement
- 2. Any declined payments will be subject to a \$50 NSF fee.
- 3. Any failed payment attempts will be tried again 3 days later then the account will be flagged as past due.
- 4. Accounts must be in good standing. Any athlete whose account is not in good standing will not be permitted to practice or train. No discounts, refunds, credits or make-ups will be given for missed classes due to an account not in good standing.
- 5. In the event of a mandated facility closure, classes will shift to a virtual format for the remainder of the current month the schedule may be altered to accommodate this change in format. For the following month, you will be given the option to continue with virtual classes or place your membership on hold until we resume inperson classes. All memberships placed on hold during a mandated lockdown will automatically resume once the lockdown is lifted and as much written notice as possible will be given.
- 6. 30 days written notice to coaches@supremeallstars.com is required to cancel a Supreme Cheerleading membership. All fees paid are non-refundable. For example, if a family provides written notice requesting their athlete's membership be cancelled on January 20th, 2024, they are required to make all scheduled payments until February 19th, 2024.
- 7. Should any provision of this Agreement be determined to be void, invalid, unenforceable or illegal for whatever reason, such provision(s) shall be null and void; provided, however, that the remaining provisions of this Agreement shall be unaffected thereby and shall continue to be valid and enforceable.

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